

Women in Logistics and Supply Chain Leadership Summit 2017

The premier leadership and career development opportunity for existing, emerging and future leaders in logistics & supply chain

FEATURED SPEAKERS



Linda Clinch
Vice President, Human Resources, Oceania
DHL Express



Anisa Makalic
General Manager Retail Supply Chain
Caltex



Tony Mellick
Chief Executive Officer
Kings Transport



Debbie Reich
General Manager Retail, Coles
Linfox



Chris Bresnahan
Operations Director
Star Track Express



Sue Srzen
Chief Financial Officer
Silk Contract Logistics



Amanda O'Brien
Chief Executive Officer **Xtreme Freight**
Chairwoman **Supply Chain and Logistics Association Australia**



Eliza Anning
Executive General Manager, Corporate Services
Linx Cargo Care Group



Rebecca Burrows
General Manager, Small Business
Australia Post



Penny Bell
Supply Chain Director, Medical Devices
Johnson & Johnson



Raffaella Olah National E-Commerce Product
Development Manager
DB Schenker Australia



Tracey Titlow
National Business Development Manager
Capital Transport



Peta Irving Executive Member
The Chartered Institute of Logistics and Transport, and Women in Supply Chain



Ruth Coulson
Head of Supply Chain
Formerly at **Aurizon**



Shirley Robertson
Director, Operations **Enzen Australia**
Enzen

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2017 Theme: 'Breaking Barriers'

Pre-Summit Workshop

30 October 2017

Summit

31 October & 1 November 2017

Post-Summit Workshop

2 & 3 November 2017

Primus Hotel Sydney

Break through professional barriers and drive your career forward

Define and develop your authentic leadership style

Gain insights into the strategic focus required of a successful leader

Improve communication, negotiation and influencing skills to drive change

EXCLUSIVE DISCOUNT

Members of supporting organisations receive a special 10% discount off standard rates!

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Pre-Summit Workshop

30 October 2017

9.00 - 4.30

Generating Better Outcomes as a Leader - Essential Skills in Negotiation and Influence

As an emerging female leader in logistics and supply chain management, you face many challenges due to the competitive and dynamic environment you operate in, and it is vital to stand out from others. By honing high level communication skills, you will increase your influence and become more effective in dealing with a variety of stakeholders.

This interactive workshop will draw on the latest neuroscience research to explore how to refine your lateral leadership skills in order to achieve exceptional outcomes for you and your organisation. This unique program is designed to provide you with the influential leadership skills and strategies required to progress your career. You will leave this workshop with practical skills to influence stakeholders and management.

Hone your influence and persuasion capabilities to maximise outcomes

- Assert yourself in important conversations
- Improve your negotiation skills
- Develop effective communication skills

Promote collaboration across the business by establishing a common purpose

- Build functional relationships
- Find the middle point between you and the organisation's goals
- Enhance your team's communication to improve cohesion

Improve the outcome of negotiations with stakeholders

- Understand stakeholders - problem analysis and preparation
- Increase stakeholder engagement through communication
- Discover the voice of the stakeholders

Make a positive impact to generate the results you want

- Focus on a problem-solving approach
- Embrace new and mutually beneficial relationships
- Understand how an impact can be powerful and positive

Expert Facilitator: Leah Sparkes Executive Coach Candeo

Originally from Newfoundland, Canada Leah spent 15 years working in the corporate environments of major IT vendors such as IBM, Gartner and Citrix Systems in senior sales and marketing roles.

During an extended career break sailing in the Caribbean, she realized her biggest passion is people and performance. A new career track started with a focus in the talent management space helping executives flourish at work and in life. She blends the latest research from the fields of Neuroscience, positive psychology, and organizational development in her leadership and team development and performance programs.

With her Institute of Executive Coaching credentials, training in psychotherapy, neuroscience and mindfulness along with her own business, leadership & coaching experience she has the tool box, experience & curiosity of an exceptional coach, trainer & facilitator.

Over the last 10 years she has worked with executives and teams supporting them in areas of engagement, leadership development, performance and professional growth.

Leah's philosophy is that we all have much untapped potential and executive coaching can be a powerful process that helps us uncover our strengths, deepen self-awareness and allow us to move forward so we can thrive in our professional and personal lives. Our work life should be a source of engagement, growth and inspiration. She is a member of the Neuroleadership Institute.

Her clients include Cisco, Commonwealth Bank, Colonial First State, George Weston Foods, Shoretel, Websense, EFIC, BHP & IBM

Graduate Diploma in Counseling & Communication

Certificate in Foundations of Neuroleadership Neuroleadership Institute

Certificate IV in Training and Assessment.

Executive Coaching Certification & Mindfulness Based Stress Reduction (MBSR)
from Institute of Leadership and Executive Coaching.

Certification with The Leadership Circle

Bachelor Of Arts –Business and Economics

Currently working on Masters of Business Psychology



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Essential leadership skills in logistics and supply chain

Day One 31 October 2017

2017 Theme: 'Breaking Barriers'

Emerging female leaders in the logistics and supply chain environment face unique and complex challenges. Every accomplished leader made it to where they are today by breaking barriers that impede personal and professional growth, and by seizing opportunities that set them on the path to success. So how do you reach above and beyond these limits? We have assembled a first-class line up of inspirational leaders who will share key insights and lessons learned on their career journeys. They will give you the tools and advice needed to break through barriers you will inevitably face on your way to becoming a successful leader.

8.30 - 8.55 Registration and Morning Coffee

8.55 - 9.00 Official Welcome and Opening Remarks from the Chair

9.00 - 9.35 OPENING KEYNOTE CASE STUDY



Leading in the fast lane - Future approaches to logistics and supply chain leadership

A leader's job is never done. As the vanguard of any organisation, you must constantly be looking for ways to improve your approach, and chief among these tasks is creating an environment where people come first. As an experienced leader in the industry, Linda will explore:

- What culture means
- People, your most valuable asset
- Lead by serving

Linda Clinch Vice President, Human Resources, Oceania
DHL Express

9.35 - 9.50 Questions and Discussion

9.50 - 10.25 CASE STUDY



Exploring the qualities of an effective leader

To drive better business outcomes, you need to generate buy-in from people. Engaging and managing stakeholder relationships is paramount to your success as a leader. In this session, Tony will explore the power of relationships, including:

- The qualities of an effective leader
- Leadership through empowering people
- Methods to build better business relationships

Tony Mellick
Chief Executive Officer
Kings Transport

10.25 - 10.40 Questions and Discussion

10.40 - 10.55 Morning Tea

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TEAM OF THREE-FOUR	TEAM OF FIVE-SEVEN	TEAM OF EIGHT PLUS
3 + 4	5 - 7	8 +

10%DISCOUNT 15%DISCOUNT 20%DISCOUNT

PLUS TWO WORKSHOPS!

Plus Two Separately Bookable Full-Day Workshops on 30 October & 2-3 November 2017

10.55 - 11.30 CASE STUDY



Changing industry perceptions - Leading logistics and supply chain towards a better future

Women in the logistics, supply chain and transport industry face unique challenges. As an active researcher and activist for female participation across the sector, Peta will explore the current state of women's involvement in the logistics and supply chain environment, its future and what the next generation of leaders can do to improve the status quo. This session will explore:

- Current and future barriers for women
- The leader's role in changing perceptions
- Conscious approaches to overcoming unconscious bias

Peta Irving Executive Member

The Chartered Institute of Logistics and Transport, and Women in Supply Chain

11.30 - 11.45 Questions and Discussion

11.45 - 12.20 CASE STUDY



Taking the next step - Managing the transition from technical expert to strategic leader

Stepping into leadership will require you to broaden your focus and to transition from a technical role towards a more strategic approach. In this presentation, Eliza will reflect on her journey to lead the in-house legal operations of major logistics and supply chain companies. This session will cover:

- The leader's role in creating a company culture
- Ways of building influence as a female leader in logistics and supply chain
- Leading the alignment of execution with overall strategy

Eliza Anning Executive General Manager, Corporate Services
Linx Cargo Care Group

12.20 - 12.35 Questions and Discussion

12.35 - 1.35 Networking Lunch

1.35 - 2.25 INTERACTIVE PANEL DISCUSSION



Balancing your time - The logistics of managing professional and personal priorities

To achieve a consistent and sustainable approach to leadership, you will need to manage stress and juggle your work responsibilities with your goals and responsibilities outside of the office. This interactive panel will consider the many methods you can incorporate into your own life to strike the right balance, addressing:

- Maintaining well-being without sacrificing ambition
- Strategies to manage your time more effectively
- Managing your priorities and how to say 'no'

Tracey Titlow National Business Development Manager
Capital Transport

Debbie Reich General Manager Retail, Coles
Linfox

Peta Irving Executive Member
The Chartered Institute of Logistics and Transport, and Women in Supply Chain

Ruth Coulson Head of Supply Chain
Formerly at Aurizon



Women in Leadership & Management Australasia



VALUE PLUS DISCOUNT

Receive up to \$400 off registration if you register and pay by 17 August 2017

2.25 - 3.00

CASE STUDY

Being bold - Leading from the front

Being a leader can be an overwhelming task. Accepting the responsibility of making decisions and the consequences of those decisions can be threatening undertaking for even the most headstrong of leaders. In this session, Amanda will discuss her own leadership journey and reflect on:

- The day-to-day of being a leader
- Strategies to be comfortable with responsibility
- How to own and build your tenacity

Amanda O'Brien

Chief Executive Officer Xtreme Freight
Chairwoman Supply Chain and Logistics Association Australia

3.00 - 3.15

Questions and Discussion

3.15 - 3.30

Afternoon Tea

3.30 - 4.05

EXPERT COMMENTARY

LB CAMERON

Building your network to create career opportunities and develop better business relationships

Networking skills are crucial for developing your career and driving business development. Success will hinge on your ability to make meaningful professional connections. Developing these circles will open new avenues for career progression and will develop stronger relationships for your current and future position. In this session, Linda will explore the tips and strategies you can use to increase the success and enjoyment of networking, including:

- Identifying and communicating mutual benefits
- Staying open-minded to new opportunities
- Building your personal brand and network

Linda Cameron Principal Consultant and Career Coach
LB Cameron

4.05 - 4.20

Questions and Discussion

4.20 - 4.30

Concluding Remarks from the Chair

NETWORKING RECEPTION

4:30 - 5:30PM

Make the most of your experience,
join us to network over complimentary
canapés and drinks

FACULTY OF EXPERTS



Leah Sparkes
Executive Coach
Candeo



Doug Lindsay
Senior Consultant
Schwabenburg



Arabella Macpherson
Communications Coach
Resonate Communications Coaching



Linda Cameron
Principal Consultant and Career Coach
LB Cameron



SUPER SAVER DISCOUNT

Receive up to \$250 off registration if you register and pay by 12 September 2017

Day Two 1 November 2017

8.30 - 8.55 Morning Coffee

8.55 - 9.00 Opening Remarks from the Chair

9.00 - 9.45 OPENING CASE STUDY



Building credibility as a leader in logistics and supply chain

Successful leaders improve and empower the people they work with. To take your team to the next level you need to be a credible leader. Reflecting on her career, Sue will explore how women leaders can build trust in logistics and supply chain, including:

- What credibility means
- Strategies to engage and empower your team
- The importance of consistency

Sue Srseen Chief Financial Officer
Silk Contract Logistics

9.45 - 10.00 Questions and Discussion

10.00 - 10.45 CASE STUDY



Creating better business outcomes through strategic transformation

Progressive organisations are seeing the supply chain as a key enabler and a driver of their competitive strategy. Executives look for strategic leadership within the supply chain to transform and align capabilities in line with their go-to-market strategy. This presents both challenges and opportunities for you as a supply chain leader. In this session, Anisa, will explore her career path and the role that strategic leadership has played, including:

- Organisational transformation
- How to identify opportunities for improvement
- Ways to improve your strategic leadership

Anisa Makalic General Manager Retail Supply Chain
Caltex

10.45 - 11.00 Questions and Discussion

11.00 - 11.15 Morning Tea

11.15 - 12.00 CASE STUDY



Navigating your career in an uncertain environment

Planning and executing a career strategy can be a daunting task, especially if the way forward isn't clear. In this session, Raffaella will discuss her own career journey into leadership, including:

- How to identify new opportunities
- Strategies to overcome professional inhibitions
- The value of broadening your experience

Raffaella Olah National E-Commerce Product Development Manager
DB Schenker Australia

12.00 - 12.15 Questions and Discussion

12.15 - 1.15 Networking Lunch

CONTINUING PROFESSIONAL DEVELOPMENT

CILT MEMBERS CAN CLAIM
UP TO 65 CPD POINTS



EARLY BIRD DISCOUNT

Receive up to \$150 off registration if you register and pay by 6 October 2017

Key skills for effective leadership

1.15 - 2.15

INTERACTIVE PANEL DISCUSSION



Johnson & Johnson



STAR TRACK



SILK CONTRACT LOGISTICS

Driving innovation - The leader's role in managing change and unlocking potential value

Prompted by legislation, changing consumer demands and technological disruption, the logistics, supply chain and transport industry is changing at a rapid pace. Leaders need to be able to manage change, seek out innovative solutions and capitalise on the opportunities this brings. Explore:

- Expectations of leaders in the logistics and supply chain environment
- Sharing the ownership of innovation
- Strategies to overcome resistance to change

Rebecca Burrows General Manager, Small Business Australia Post

Penny Bell Supply Chain Director, Medical Devices

Johnson & Johnson

Chris Bresnahan Operations Director Star Track Express

Sue Srzen Chief Financial Officer Silk Contract Logistics

EXPERT COMMENTARY

Building influence - The art, science and process behind it

To be an effective leader, you need to be able to influence internal and external stakeholders through structured conversations. As an expert in communications, Arabella will give you the skills to improve your ability to convince others. This session will include:

- The psychology behind our decision-making process
- 3 strategies to improve the quality of your communication
- Empathy-based negotiating

Arabella Macpherson Communications Coach Resonate Communications Coaching

2.15 - 3.00

Resonate
COMMUNICATIONS COACHING

Questions and Discussion

3.15 - 3.30

Afternoon Tea

3.30 - 4.30

INTERACTIVE CLOSING ROUNDTABLE



The logistics of leadership - Key takeaways from this learning experience

There is no doubt that logistics and supply chain functions will continue to be integral to Australia's economic success. Organisations will need skilled professionals who can navigate the complex responsibilities of leadership in this unique environment. This interactive session is a chance for you to take stock of the advice and themes that have been explored, and begin the process of crafting an action plan for the future. Discuss:

- Future approaches to logistics and supply chain leadership
- Strategies to break your career boundaries
- Action plan - Apply the advice and insights from the last two days to your own situation

Shirley Robertson Director, Operations Enzen Australia
Enzen

4.30

Concluding Remarks from the Chair and Summit Close

ABOUT THE EVENT

As an emerging leader looking to take the next step in your career, you will have to overcome both personal and professional challenges that can impede your progress. Unconscious bias and rapid periods of change are two key forces among many that will need to be negotiated on the journey to success. The rapidly evolving world of logistics and supply chain will present unique challenges and opportunities for you to shine as a leader. You will need to be adept at anticipating change and equipping your teams with the skills and tools needed to unlock value and drive performance. To become this type of leader, you will need to define your own unique approach to influence, motivate and leverage the best results from your organisation.

The Women in Logistics and Supply Chain Leadership Summit will bring together key leaders from the logistics industry and supply chain management and related roles. This event will give you the opportunity to learn from their experiences and take away practical advice for you to apply to your own leadership journey. This is the ideal opportunity to listen, learn and network with industry leaders in your field.

FOLLOW THIS EVENT

Tweet about this event using the hashtag #WilmaChat and @LiquidLearning for daily industry updates!

WHO WILL ATTEND



Current Leaders

Aspiring Leaders

Future Leaders

Phone: +61 2 8239 9711

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Post-Summit Workshop

2 & 3 November 2017

Leadership Skills for Logistics and Supply Chain Professionals

9.00 - 4.30

Day 1

Discovering fundamental leadership capabilities

- Navigating the leadership pipeline - critical transitions that successful leaders make
- Understanding the differences between technical management and people leadership
- Capabilities, attributes, and skills of an influential and transformational leader
- Understanding and gaining critical thinking skills in order to solve problems
- Tools to manage competing priorities and embrace complexity, uncertainty and diversity

Understanding your own leadership style in the context of your organisation

- Building self-awareness of leadership traits and how they align with organisational goals
- Recognising demands of leadership and expectations of the organisation
- Understanding the expectations of team members and direct reports
- Developing personal worth, power, and responsibility
- Leading with emotional intelligence and authenticity

Dealing with the challenges of senior leadership

- Understanding how you react to pressure - evaluating your emotional intelligence level and its impact on how you are perceived as a leader
- Embracing critical thinking skills in order to solve problems
- Communicating change to employees
- Addressing dysfunction, dealing with conflict and boosting performance
- Developing your personal action plan to achieve improved leadership performance

Leading and communicating with key people under pressure

- Invaluable stakeholder engagement techniques - Knowing who you need to influence and why
- Exploring trust and influence – tools and techniques for creating and maintaining valuable relationships
- Understanding the power of positive language and the challenging conversations leaders must have
- Honing your communication and networking skills to become an effective contracts and procurement leader
- Leading high performance for yourself, your team, your stakeholders and your organisation

Expert Facilitator: Doug Lindsay Senior Consultant Schwallenburg

WORKSHOP SCHEDULE

• 8.30 - 9.00	Registration	• 11.00 - 12.30	Session Two	• 3.00 - 3.20	Afternoon Tea
• 9.00 - 10.40	Session One	• 12.30 - 1.30	Lunch	• 3.20 - 4.30	Session Four
• 10.40 - 11.00	Morning Tea	• 1.30 - 3.00	Session Three	• 4.30	Close of Workshop



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Options (per person)		Value Plus Rate*** Register and pay by 17 August	Super Saver Rate** Register and pay by 12 September	Early Bird Rate* Register and pay by 5 October	Standard Rate
Qty					
—	5 Days	\$4695 + GST = (\$5164.50)	\$4845 + GST = (\$5329.50)	\$4945 + GST = (\$5439.50)	\$5095 + GST = (\$5604.50)
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—	2 Days	\$2495 + GST = (\$2744.50)	\$2645 + GST = (\$2909.50)	\$2745 + GST = (\$3019.50)	\$2895 + GST = (\$3184.50)
—	1 Day Workshop	\$1345 + GST = (\$1479.50)	\$1395 + GST = (\$1534.50)	\$1445 + GST = (\$1589.50)	\$1495 + GST = (\$1644.50)
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All Prices listed in Australian Dollars

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