

## NSW SCLAA StarTrack National Control Centre Tour - Utilising Technology for Continous Improvement Friday, 10 November 2017



The StarTrack National Control Centre utilises CCTV cameras placed throughout their major facilities and various technology to monitor, report and improve on daily operations throughout the network.

**When:** Friday, 10 November 2017

**Venue:** Level 3 / 219-241 Cleveland Street  
Strawberry Hills, NSW, 2012

**Time:** 4:00pm to 4:45pm

**Cost:** SCLAA Members - \$0.00  
Affiliate Member - \$10.00  
(CILTA, CIPSA, AIP, APICS)  
Non Members - \$ 15.00

**Onsite Contact:** Patrick Jordan - 0409 875 120

**Parking:** Unfortunately there is no on-site parking available. Some parking may be available on Wilson St however the best option is via train. StarTrack House is only a 10 minute walk from both Central and Redfern stations.

**Registrations close 6 November 2017**

The StarTrack National Control Centre (NCC) allows the business to monitor fleet and linehaul performance for the entire network from a central location. The room is now staffed by a number of specialists and a Supervisor, all tasked with monitoring pick up and delivery performance, linehaul movements and safety observations.

Some of the technology being utilised to complete this includes: CCTV cameras at major facilities, real-time cognition for fleet drivers, linehaul tracking, flight radar and Logistics Planner dispatch system. The NCC is a central hub for communications between all facilities nationally and our senior business leaders.

### Presenter

#### Shane O'Sullivan

Shane has extensive experience in the Logistics and Supply chain industry. Shane is currently Head of Service Reporting and the National Control Centre as part of the Service Quality team at StarTrack.

#### PLEASE NOTE:

The number of participants will be limited, with RSVPs accepted on a first-come first-served basis. Please sign in at the front desk to receive a visitors pass and take a seat in the foyer ready to be collected and taken up to Level 3.

NUMBERS ARE LIMITED

REGISTER NOW

